

ACTION LOG
North Evington Ward Community Meeting:
Thursday 30th November 2023
6pm – 7.30pm



Present

Cllr Dilip Joshi
 Cllr Ravi Mahesh
 Cllr Sanjay Modhwadia (Chair)
 Sgt Jake Hogan
 PC James McCahill
 Punum Patel – Ward Community Engagement Officer (WCEO)

Apologies

None

Item	Action to note	Who
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1.	Introductions & Apologies, Declarations	
	<ul style="list-style-type: none"> The Chair, Cllr Modhwadia opened the meeting and welcomed everyone. No declarations were noted 	

2.	Councillors Feedback	
	<ul style="list-style-type: none"> The meeting noted an update from Councillors No Actions to note 	

3.	Local Policing update	
	<ul style="list-style-type: none"> The meeting noted an update from Local Police ASB (alcohol abuse) continues to be a problem on Longcliffe Road and Larch Street, and Beatty Avenue – Officers to include on patrol Check to see if trees can be trimmed on Longcliffe Road / Larch Street with Trees and Woodlands team ASB on Sandpiper Close – information to be passed to relevant Beat Sgt Residents to keep reporting incidents through Love Leicester App, 101 and online at www.leics.police.uk/reportcrime Report a crime Leicestershire Police (leics.police.uk) Litter and fly tips on Sandpiper Close, Nottingham Road and Prospect Hill – Street Cleansing Team to be informed Inconsiderate and obstructive parking on Kingfisher Avenue, parking on double yellow lines – residents to take photos and email to Councillors or parking-enforcement@leicester.gov.uk 	Police Trees and Woodlands Police Residents Cleansing Residents

4.	Highways update	
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<ul style="list-style-type: none"> ▪ The meeting noted an update from Highways - Appendix 1 ▪ Traffic calming measures requested on St Barnabas Road – Cllrs to continue to speak with Highways Director re options ▪ Issues with commuter and employee parking on Sandpiper Close behind Merlyn Vaz Centre – Can Residents Parking Scheme or parking restrictions be considered ▪ Enforcement to be increased around Merlyn Vaz Centre ▪ Councillors to speak with Merlyn Vaz Centre manager and staff ▪ Give way sign on corner of St Saviours Road and Kitchener Road still not fixed ▪ Investigate possibility of introducing a keep clear box on the corner of Uppingham Road and Kitchener Road ▪ Investigate possibility of introducing a zebra crossing at Forest Road junction ▪ Figures and statistics to be provided for last 12 months at future meetings ▪ Illegal parking on zig zag lines to be reported directly to the police 	<p>Cllrs</p> <p>Highways</p> <p>Parking Cllrs</p> <p>Highways Highways</p> <p>Highways Highways Residents</p>
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5.	City Warden update	
<ul style="list-style-type: none"> ▪ The meeting noted an update from the City Warden – Appendix 2 ▪ Fly tipping on Nottingham Road opposite Chaiwala continues to be a daily problem, City Warden to find out if there is a strategy in place to educate local residents on how to dispose of rubbish in the correct way and if there is information available in other languages. ▪ Penalty information / statistics to be provided at next meeting 	<p>CW</p> <p>CW</p>	

6.	Housing update	
<ul style="list-style-type: none"> ▪ The meeting noted an update from Housing – Appendix 3 ▪ Shaykh Adam Square – overgrown planters to be cut back, causing rodent problems 	Housing	

7.	Ward Community Budget	
<ul style="list-style-type: none"> ▪ The meeting noted a Ward Funding update Opening balance: £18,000 10 applications supported to date totalling £3511.00. Balance remaining: £14,489.00 		

Meeting Closed at 7.30pm

Highways Maintenance Works

We have recently completed resurfacing work on Broad Avenue and will be undertaking resurfacing work on Victoria Road East, which is planned for February half-term.

We continue to inspect the footways and carriageways around the ward and in the last 12 months have found actionable defects as follows:

- Carriageway - 597 orders
- Footway - 349 orders

With the aid of ward funding, provided by the councillors, in the past year we have installed 12 bollards at the junction of St Saviours Road & Kitchener Road and a further 3 bollards at the junction of St Barnabas Road & Spence Street.

In addition to this, ward funded has also allowed us to install benches on Humberstone Road, Heron Road and Spinney Hill Road and will contribute to a new section on footway on Humberstone Road, adjacent to the Merlyn Vaz centre.

Utility Works

We are aware that Grain (a Fibre Optic company) have permits to work in North Evington. We have stopped granting permits for new work, due to concerns over their working practices and reinstatements. There may however be some work that they are finishing off.

Road Safety Schemes

We are seeking councillor views on an improvement to the Humberstone / Harewood junction. Parked cars on Humberstone Rd make it difficult for drivers to see coming out of Harewood Street. We have had temporary barriers in place for a few of months, which has helped the drivers line of sight. We are now looking at options to make this improvement permanently.

School Streets

The school street is still operated by Bridge Junior School staff periodically on Mere Close.

Sustrans are supporting Merrydale Infant and Junior to encourage active travel to the schools.

Living Streets are working with Jameah Girls School to offer incentives to walking to school.

Traffic Regulation Orders

We have recently introduced a one-way street (except for pedal cycles) on parts of Green Lane Road, London Street and Bridge Road. In addition, we have also amended the parking provisions for these three streets, to improve limited waiting along with dedicated loading bays

Flooding and Drainage

You will all be well aware of the severe flood event on 22nd June 2023.

Background:

- Intense rainfall event hit the south and east of the city between 5:00pm and 6:30pm
- Moving from southwest to northeast included areas in Oadby and Wigston.
- With a rainfall intensity greater than 32mm per hour
- Over 50mm in total, as much as we can get in one month.
- Sewer systems are generally designed for 12mm to 25mm per hour.
- The hydraulic capacity of the sewers was significantly exceeded leading to overland flow towards the lowest point.
- Flooded roads channelled the flood water.
- Reports were received for over 67 properties across the city that flooded internally.
 - 14 of these were in the North Evington ward
- The force of the flood water lifted inspection covers and damaged road surfaces.

Lessons learned:

- Property owners were not aware of their flood risk and were under insured.
- Property owners were not aware of what they could do to mitigate the impact of flooding on their property.
- There was a lack of understanding of the council's role and responsibilities and those of other flood risk authorities.

Going forward:

- A detailed report is being prepared into the event and the properties effected. This will be published online.
- These flooding events are becoming more frequent and more severe.
- The drainage infrastructure which can date from the Victorian era is under increasing pressure from urban creep, housing extensions, increased areas of impermeable driveways and gardens paved over and built on.
- New developments sites are using sustainable drainage and green spaces and planting trees to address these pressures.
- The public must become more aware of the risks and respond to the demands of climate change.

Help us Catch the Tossers!

If you witness littering from a vehicle and you've filmed it, we can investigate. We require a short statement and your footage to allow us to make a DVLA check.

You will **NOT** be required to attend court because littering is a civil offence.

Report littering to us at
city.warden@leicester.gov.uk or
leicester.gov.uk/myaccount



Leicester
City Council

CITY WARDEN SERVICE



Jay Hawkins
City Warden

Email: city.warden@leicester.gov.uk

Website: www.leicester.gov.uk

Facebook: Leicester City Wardens

Twitter: City Wardens

City Wardens,
York House
91 Granby Street
Leicester,
LE1 6FB

**These are the main issues that the
City Wardens can help with:**

ENFORCEMENT ISSUES:

- ▣ Littering
- ▣ Rubbish on private land
- ▣ Fly Tipping
- ▣ Failure to produce Waste Transfer Documents
- ▣ Pan Spitting
- ▣ Dog fouling & Dog Control Orders
- ▣ Skips & Scaffolding
- ▣ Bins on the street
- ▣ Vehicles for sale on the road
- ▣ Repairing vehicles on the road
- ▣ Free distribution of printed material
- ▣ Fly posting
- ▣ Graffiti
- ▣ Street litter control notices

NORTH EVINGTON WARD

Advice for residents

Householders are legally responsible for all household waste produced on their property. Most household waste can be disposed of in your wheeled bins or bags.

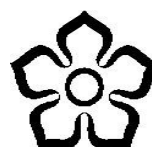
If you need to dispose of large items such as sofas, fridges or building materials, there are several ways to do this legally:

- Take large items to your council-run tip. Find out opening times and days online.
- Consider hiring a skip. They can be value for money and you don't need a permit if they are stored on your property.
- Your council can dispose of your large waste items as part of the bulky waste collection service.
- You can subscribe to a garden waste collection for an annual fee.

Find out more at www.lesswaste.org.uk



Advice for businesses



Leicester
City Council

Under the Environmental Protection Act, every business has a duty of care when it comes to disposing of its waste. If you are not meeting your legal responsibilities it could result in a fine or imprisonment.

Here are a few tips:

- It is a legal requirement for businesses to use a licensed waste carrier to remove their waste – check they are registered.
- If you are running a business from home you will still need to dispose of your waste correctly - you should not use your household waste collection.
- Provide a written description of your waste to the company collecting your waste.
- Keep a signed copy of your Waste Transfer Notes - you must keep these for 2 years.
- Take action if you think your waste is being mishandled by those who remove it – you could be fined if they are illegally fly-tipping this waste.

Many councils offer competitive and easy to use waste and recycling services for businesses such as business waste collections or trade waste sites, which will ensure you comply with the above requirements. Check with your local authority for more information.

Find out more by contacting your local council or visit www.rightwasterightplace.com

CITY WARDEN UPDATE

FLY TIPPING

If you spot fly tipping please report this to us so we can take further action. Also, if you have witnessed fly tipping and are able to identify the individuals please contact us so we can arrange to take a witness statement from you. Without witness statements and without evidence from within the waste we are unable to take further action. If you have CCTV or other video footage we require a witness statement in order to use the footage.

VEHICLES FOR SALE/REPAIR

We are receiving more reports of vehicles being repaired or sold on the public highway. If this is observed, please report this to us so we can take a witness statement, we would also need photos and/or footage clearly showing what is taking place. If vehicles are abandoned or in poor condition this would need to be reported to Cleansing Services as they are able to take action on these vehicles.



COMMERCIAL BINS ON THE PUBLIC HIGHWAY

Legal notices are being served to businesses where commercial bins and/or commercial waste are being left on the public highway or when businesses are not in control of their waste. With the most recent Fixed Penalty Notice being issued to a business on Green Lane Road.

FLY POSTING AND A-BOARDS

Multiple fly posters have been taken down from street furniture and have been removed from the public highway where they have been installed without permission. This has led to multiple Fixed Penalty Notices (FPN's) being issued.



WASTE ON THE PUBLIC HIGHWAY OUTSIDE OF PROPERTIES

Enforcement action is being taken on residents who continuously leave waste outside of their properties on the public highway. Community Protection Warning, Notices and Fixed Penalty Notices are being served. This includes waste that has been booked in for a Bulky Collection but has been placed on the public highway too soon. Waste should be presented outside of the property on the day that the collection has been booked for.

Anti Social Behaviour

Since May 2023 we have a dedicated community Safety team that manage anti-social behaviour within Leicester City Council properties , this team actively works with Tenancy management and the Police to combat issues within the area.

Beatty Avenue Flats

Earlier this year we improved the recycling facilities for those tenants in the flats. Now there are 2 large orange 1100 recycling bins that all recycling can be placed in. the Waste Management Team have confirmed that the consequently recycling from the flats has increased.

The unsightly old green recycling bins which were misused and had become an eyesore, attracting fly-tipping, have now been removed.

We still have plans to improve the waste management for the flats by creating two purpose built external bin stores, one for each block situated away from the building, which would then allow us to decommission the 6 bin chutes, which constantly need maintenance to ensure they do not get blocked and attract vermin.

However, with our expected Environmental Funding facing cuts next year. This is not something we can yet commit to.

Environmental Budget

Unfortunately, due to a lack of funds we have no large schemes to propose in North Evington for 2024-25.

This year environment Budget we have had a dedicated Landscape Team who are working on our grot spot areas and have been rotating around all the wards within Leicester City and they will be in the North Evington Ward in December 2023 and March 2024 to tackle overgrown areas and pathways.

Metering District Heating

Work is currently underway with the install of the District Heat Meters within the area. The flats and maisonettes on Beatty Avenue are on District Heating and are affected.

Council Tenants Perception Survey – Closes 8 December 2023

<https://consultations.leicester.gov.uk/communications/housing-tenant-perception-survey/>

Leicester City Council manages around 21,500 properties (both tenanted and leasehold) across the city. This includes council houses, flats, maisonettes and bungalows (this accounts for one in six homes in Leicester).

The Housing Division is required to undertake a tenant perception survey of satisfaction so that we can provide the results to the Regulator of Social Housing (RSH) in April 2024 and every year thereafter. The Regulator of Social Housing sets the format and questions for this survey.

We would like to hear your views on the levels of satisfaction or dissatisfaction with the service provided by Leicester City Council's Housing Division. The results of the survey is confidential and essential in helping us make business decisions and shape future services.

Feedback to this survey is extremely valuable and will help to inform the council on decision making and to help understand tenant and leaseholder satisfaction and how the services offered could be improved.

Please note: we will only accept one survey result per household. This means that if there is more than one person living at a property, you cannot submit multiple responses. If you do more than one response, we will only use the first one we received. This is because we need to follow the guidelines set by the RSH.

When we have completed and analysed the survey, the outcome will be published on our website and shared with Tenant and Resident groups.

The results from the survey will inform service improvement priorities for the next year and beyond.

We estimate the survey should take no longer than 10 minutes to complete.